

It is the policy of Line Security Services Ltd to maintain a quality system designed to meet the requirements of ISO 9001:2015 (or any other standard in line with Annex SL Structure) in pursuit of its primary objectives, the purpose and the context of the organization.

It is the policy of Line Security Services Ltd to:

- Give satisfaction to all our customers and interested parties whenever possible, meeting and exceeding their expectations.
- Comply with all legal requirements, codes of practice and all other requirements applicable to our activities.
- The reduction of hazards, prevention of injury, ill health and pollution.
- Provide all the resources of trained and competent staff and any other requirements to meet these objectives.
- All personnel within the company are responsible for the quality of their work. While we endeavour to produce work and offer a service we can be proud of, we must recognize that we don't always achieve our standards.

This quality policy provides a framework for setting, monitoring, reviewing, and achieving our objectives, programmes, and targets.

Customer service is an essential part of the quality process and to ensure this is fulfilled, all employees receive training to ensure awareness and understanding of quality and its impact on customer service.

To ensure the company maintains its awareness for continuous improvement, the quality system is regularly reviewed by "Top Management" to ensure it remains appropriate and suitable for our business.

The Quality System is subject to both internal and external annual audits.



Hafiz Rehman
Managing Director
27/10/2023